



How CCWS Reads Your Water Meter

BILL SAMPLE

COBB COUNTY WATER SYSTEM 660 South Cobb Dr SE Marietta, GA 30060 Visit: cobbcounty.org/waterpay Call: (770) 419-6200			Account Name & Service Address Jane Doe 123 W LEE RD SE
Account Summary		Current Charge Details	
Previous Amount Due	\$41.12	Water Service - Residential (	
Payments Received	-\$41.12	Water	
Balance Forward	\$0.00	Water (Tier Two)	
		Cost Of Basic Service	
		Sewer Derived Service	
		Sewer	
		Total New Charges	
		Total Amount Due	
Usage Profile			
Meter Number 12345678			
Begin Date: 04/16	Begin Read: 184 A	End Date: 05/16	End Read: 188 A
		Period Consumption	4,000 GAL

Figure A

The Cobb County Water System (CCWS) bills monthly based upon actual meter readings. We try to read within a 28-32 day window. On your statement, the "A" next to the number under **Begin Read** (Figure A) means an ACTUAL reading took place.

Customers can always verify their reading by looking at the bill under **End Read** and then checking their water meter to see if the reading is equal to or slightly higher than that reading.

The water meter is usually located in the front yard near the curb and is installed inside a box below ground with a lid top as shown in Figure B.

WATER METER BOX



Figure B

How CCWS Calculates Your Bill

WATER METER

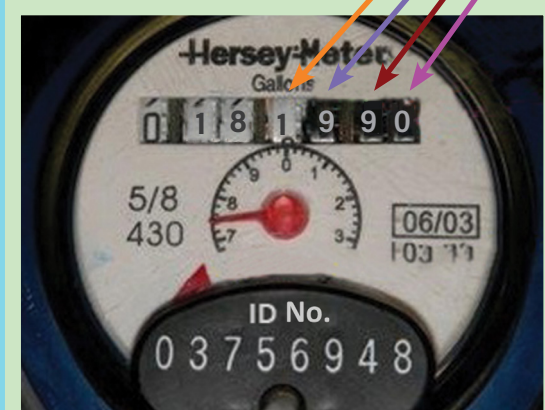


Figure C

METER REGISTER

Meter readings are recorded in 1,000 gallon increments. This means we only bill when the 1,000th place rolls over on the meter register.

In Figure C, the reading indicates the customer used 181,990 gallons. CCWS would bill 181,000 gallons. If the meter reading was 182,000-182,999, CCWS would bill for 182,000 gallons. Since readings are recorded in 1,000 gallon increments, a customer may receive a bill for the same amount for consecutive months while having slightly different usage.

Most of our residential meters are mechanical meters. An internal mechanism is turned by water moving thru the pipes. The flow is recorded on the meter register, measuring how much water passes through the meter.

CCWS meters are totalizing meters. This means they record the cumulative flow over the life of the meter. To calculate the monthly consumption, the previous reading is subtracted from the current reading. Since meter readings increase in numeric order, if a meter is misread as too high, the next reading would alert CCWS of the concern.